

## Public Warning Notice

Issued under section 223 of the *Australian Consumer Law (SA)*

### **Vasilios Koutropoulos, trading as 'Olympia Express Tourist and Travel Office', also known as 'Olympia Express Travel Services'**

The Acting Commissioner for Consumer Affairs is issuing a public warning notice to warn consumers about the conduct of the trader by the name of Vasilios Koutropoulos, trading as 'Olympia Express Tourist and Travel Office', also known as 'Olympia Express Travel Services'.

Consumer and Business Services (CBS) have received a number of complaints from consumers within SA who have had dealings with Vasilios Koutropoulos, trading as 'Olympia Express Tourist and Travel Office', also known as 'Olympia Express Travel Services'.

It is alleged that Vasilios Koutropoulos, trading as 'Olympia Express Tourist and Travel Office', also known as 'Olympia Express Travel Services' has, on a number of occasions:

1. accepted payment for services and has failed to supply all the services within a reasonable time frame in breach of section 158(7) of the *Australian Consumer Law (SA)*.

The Acting Commissioner is warning the public about the alleged conduct as the Acting Commissioner:

1. has reasonable grounds to suspect that the conduct may constitute contraventions of the *Australian Consumer Law (SA)*;
2. is satisfied that one or more persons have suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. is satisfied that it is in the public interest to issue a public warning notice.

If anyone has concerns about their dealings with Vasilios Koutropoulos, trading as 'Olympia Express Tourist and Travel Office', also known as 'Olympia Express Travel Services', they should contact CBS on 131 882.

  
**Acting Commissioner for Consumer Affairs**

**Dated:** 16 NOVEMBER 2015.