

Public Warning Notice

Issued under section 223 of the *Australian Consumer Law (SA)*

and section 48 of the *Fair Trading Act 1987 (SA)*

SA Solar Energy Pty Ltd trading as SA Solar Energy

The Commissioner for Consumer Affairs is issuing a public warning notice to warn consumers not to deal with SA Solar Energy Pty Ltd, trading as SA Solar Energy (ABN 72 657 861 062).

Consumer and Business Services (CBS) has received a number of complaints from consumers who have had dealings with SA Solar Energy in relation to the supply and installation of grid connected solar systems and batteries.

It is alleged that SA Solar Energy has on a number of occasions:

1. carried on business as an electrical contractor without authorisation by license in contravention of section 6(1) of the *Plumbers, Gas Fitters and Electricians Act 1995 (SA)*;
2. entered into unsolicited consumer agreements, and then, within the requisite 10 day cooling off period, supplied the goods and services and accepted payment in breach of section 179(1) of the Australian Consumer Law (SA) (**the ACL**);
3. made false or misleading representations that goods or services have benefits, namely in regard to feed-in tariffs and financial benefits, in breach of section 151(1)(g) of the ACL;

The Commissioner is warning the public about the alleged conduct as the Commissioner:

1. has reasonable grounds to suspect that the conduct may constitute contraventions of the *Australian Consumer Law (SA)* and the *Plumbers Gas Fitter & Electricians Act 1995 (SA)*;
2. is satisfied that one or more persons have suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. is satisfied that it is in the public interest to issue a public warning notice.

If anyone has concerns about their dealings with SA Solar Energy, they should contact CBS on 131 882.



Commissioner for Consumer Affairs

Dated: 15/ 11 /2023