

## Public Warning Notice

Issued under section 223 of the *Australian Consumer Law* (SA)

and section 48 of the *Fair Trading Act 1987* (SA)

### **JASE WILLIAM HENRY TRADING AS SOS HOME RENOVATIONS**

The Commissioner for Consumer Affairs is issuing a public warning notice to warn consumers not to deal with Jase William Henry trading as SOS Home Renovations.

Consumer and Business Services (**CBS**) has received 13 complaints since 1 May 2026 from consumers who have had dealings with Jase William Henry trading as SOS Home Renovations.

Consumers have alleged that Mr Henry has:

- Demanded unlawful deposits and, after receiving those deposits, failed to complete the contracted work or failed to commence it at all.
- Contracted for the performance of building work without having an appropriate licence.
- Held himself out as being licensed to carry on business as a building work contractor when he was not so licensed.
- Accepted payment or part payment for goods or services and failed to provide those services within a reasonable time or at all.

The services that Mr Henry has contracted to provide included demolition works and flooring as well as kitchen, bathroom and laundry renovations.

In these matters, consumers paid Mr Henry deposits of the total contract price, this included amounts of \$59 000 in one instance and \$36 000 in another. Consumers advised CBS that those services were either not completed, completed in a defective manner or not commenced at all.

Neither Mr Henry nor SOS Home Renovations hold a contractor's licence under the *Building Work Contractors Act 1995* (SA). A person must not carry on business as a building work contractor without a licence and a person who performs building work while unlicensed is not entitled to payment for that work<sup>1</sup>

I am a delegate of the Commissioner.

The complaints and evidence obtained by CBS give me reasonable grounds to suspect that Mr Henry trading as SOS Home Renovations has:

1. Carried on business as a building work contractor whilst unlicensed, in contravention of section 6(1)(a) of the *Building Work Contractors Act 1995* (SA).
2. Advertised or otherwise held himself out as being entitled to carry on business as a building work contractor in circumstances where he did not hold a

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<sup>1</sup> Unless they satisfy a Court they were unlicensed because of inadvertence only.

licence, in contravention of section 6(1)(b) of the *Building Work Contractors Act 1995* (SA).

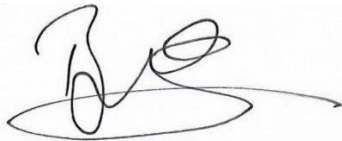
3. Demanded or required a deposit in the case of a domestic building work contract that is greater than 5% of the total price in contravention of section 30 of the *Building Work Contractors Act* (SA).
4. Wrongfully accepted payment for goods or services and failed to provide those services within a reasonable time or at all in contravention of section 158(7) of the *Australian Consumer Law*.
5. Been unwilling to deal with, engage or resolve consumer complaints, including by ignoring consumers who were asking for work to be completed or fixed.

CBS is warning the public about the above conduct as I have:

1. reasonable grounds to suspect that the conduct may constitute contraventions of the *Australian Consumer Law* (SA) and *Building Work Contractors Act 1995* (SA).
2. am satisfied that one or more persons have suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. am satisfied that it is in the public interest to issue a public warning notice.

Mr Henry's alleged conduct remains under investigation by CBS.

If anyone has complaints about their dealings with Jase William Henry or SOS Home Renovations they should contact CBS on 131 882.



**Ben Broyd**

Assistant Commissioner, Compliance, Enforcement and Advice  
Consumer and Business Services

**Dated:** 3 June 2026