

Public Warning Notice

Issued under section 223 of the *Australian Consumer Law (SA)*

Richard John Cooper and Xiaoqing Sun trading as 'Cooper Engineering'

The Commissioner for Consumer Affairs ("the Commissioner") is issuing a public warning notice to warn consumers not to deal with traders Richard John Cooper and Xiaoqing Sun trading as 'Cooper Engineering' ("Cooper Engineering").

Consumer and Business Services ("CBS") has received multiple complaints from consumers who have had dealings with Cooper Engineering.

It is alleged that Cooper Engineering, on numerous occasions, has accepted payment for goods, being chaser and chassis bins, and has failed to supply all the goods within a reasonable timeframe in breach of section 158(7) of the *Australian Consumer Law (SA)*. It is further alleged that Cooper Engineering has accepted a total of approximately \$400,000 from the complainants.

The Commissioner is warning the public about the alleged conduct on the basis that the Commissioner:

1. has reasonable grounds to suspect that the conduct may constitute contraventions of Chapter 4 of the *Australian Consumer Law (SA)*;
2. is satisfied that one or more persons have suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. is satisfied that it is in the public interest to issue a public warning notice.

If anyone has concerns about their dealings with Cooper Engineering they should contact CBS on 131 882.



Commissioner for Consumer Affairs

Dated: 4 August 2022