

Public Warning Notice

Issued under section 48 of the *Fair Trading Act 1987 (SA)*

Mr Ryan Torabi trading as 'Five Star Washer Repairs'

The Commissioner for Consumer Affairs is issuing a public warning notice to warn consumers not to deal with a trader by the name of Mr Ryan Torabi trading as 'Five Star Washer Repairs'.

Consumer and Business Services (CBS) has received a number of complaints from consumers within SA who have had dealings with Mr Torabi.

It is alleged that consumers paid Five Star Washer Repairs for repairs to their washing machine, however the repair services provided were unsatisfactory and Mr Torabi refused to engage any further with the consumers, including failing to attend compulsory conciliation conferences convened by CBS.

It is also alleged Mr Torabi accepted payments for repair services to washing machines but failed to carry out the repairs or return the washing machines, and consumers have not been refunded.

The Commissioner is satisfied that it is in the public interest to warn consumers regarding the unsatisfactory services provided by Mr Torabi as a number of consumers have suffered detriment.

If anyone has concerns about their dealings with Mr Ryan Torabi trading as 'Five Star Washer Repairs' they should contact CBS on 131 882.



Commissioner for Consumer Affairs

Dated: 2 July 2019