

GO DIGITAL

You can now digitise your Land Agent and Sales Representative Registrations with the **mySA GOV app**. It's safe, convenient, and lets you access your licence information easily online.

To find out more, go to **my.sa.gov.au**



With the mySA GOV app, you can easily and securely store selected Government issued pass and licence information on your Apple or Android smartphone or tablet, and conveniently access it when you need it most.

How does it work?

To access your information, you will need to verify your details against the mySA GOV account, which will automatically verify your licence or registration details against Consumer and Business Services systems.

If you have a mySA GOV account (formerly known as the EzyReg Account), log in using your existing details. To create a new mySA GOV account visit sa.gov.au/mysagov

The first time you access the app you will be asked to enter a four-digit PIN. You can then use this PIN to access your digital pass or licence through the app.

Once you are logged in, you can add your passes and licences by pressing the '+' button in the top right corner. Enter your pass details, if prompted, and then you're ready to go digital.

Remember, you can only add passes and licences that you already own.

What digital passes and licences are available on the app?

Digital passes and licences will be available through a staged release with Proof of Age Cards, Boat Licences, and Land Agent and Sales Representative Registrations now available on the app.

You can also set up vehicle registration renewal notifications which will send notifications to your phone when your vehicle registration is due to expire.

Digital Occupational Licences for builders, plumbers, gas fitters, electricians, and security and investigations agents will be released in the second half of 2017.

Renewal notifications for selected passes and licences will also be made available on the app from the second half of 2017.

Digital Driver's Licences (learners, provisional and full licence) will be available late 2017.

Additional licences and functions will be added to the app as they become available.

Is mySA GOV safe?

We know how important it is to have simple, convenient and secure access to personal information online.

So, to keep your information safe we have implemented a number of security measures on the app. This includes:

- **Encrypted storage:** The app has been designed to ensure that all communication channels are secure, all storage is encrypted, and no data is stored in a central location.
- **Shake-to-animate function:** A "shake-to-animate" feature has been added to the app, which will animate the screen and display a "tick" when your phone is shaken to show that it is not a screenshot.
- **One-time barcode:** Each time the app is accessed, and for every 30 seconds it is in use, a one-time barcode will be generated for validation purposes, to prevent fake digital passes and licences from being used.

Will my digital pass or licence be accepted as a valid form of ID?

Digital passes and licences displayed in the mySA GOV app are a valid form of identification.

While digital passes and licences are being introduced in South Australia, some organisations and businesses may not be set up to validate selected digital passes or licences (i.e. Proof of Age Cards and Driver's Licences, when they are available), so it is recommended that you continue to carry your physical licence with you.

We understand that digital licences aren't for everyone. While digital passes and licences are now available in South Australia, there is no requirement to use a digital licence. Standard physical passes and licences will remain in use for the foreseeable future and will still be provided to all licence holders.

Want to know more?

For more information visit my.sa.gov.au

For help creating a mySA GOV account call Service SA on **1300 450 422** (Monday to Friday) during business hours or email myaccountassistance@sa.gov.au

If you need to confirm details about your licence or registration call Consumer and Business Services on **131 882** (Monday to Friday) during business hours or verify your details online at cbs.sa.gov.au

