

Gambling Barring Information

GAMBLING HELPLINE 1800 858 858 · 24/7 · FREE · CONFIDENTIAL

If you or someone you know is at risk of gambling harm, or causing harm to a family member because of gambling, a barring order can be put in place.

How do I bar myself?

A voluntary barring order allows you to ban yourself from different types of gambling:

- Gaming rooms (pokies in hotels, clubs, Casino)
- Betting (in-venue, TAB outlets)
- Lotteries (X-Lotto, Keno, instant scratch tickets)
- Online betting with gambling providers licenced in South Australia

Contact Consumer and Business services (CBS) or a gambling provider (e.g. hotel or club)

Contact CBS

- **Phone:** 131 882—Option 6
- **Email:** gamblingadministration@sa.gov.au

Staff will talk to you about:

- Your circumstances
- Where you want to be barred from and for how long
- What the barring involves
- The best ways to help you take back control

Barrings arranged via CBS must be in place for a minimum period of 12 months. You can nominate to be barred for a longer period.

CBS staff can make the barring orders the same day.

Contact Venue

You can also speak to a staff member at a gambling venue and ask them to bar you from gambling immediately at that venue, for at least three months.

You can also request:

- To be barred additional venues
- That a 3 or 12 month barring order be extended.

Can I remove my barring order?

You can apply to remove a barring order after the minimum amount of time written in the order by contacting CBS, this is usually 12 months.

What if I breach the barring order?

If you breach the barring order, venue staff will ask you to leave the premises and any winnings will be withheld.

Applications to have this reviewed must be made to the Commissioner within 14 days.

CBS may also contact you to see if you require additional support to help you comply with your barring.

How can I bar someone else?

Anyone who is concerned about another person's gambling behaviour can initiate a third party barring order, such as a friend, family member or professional worker.

To make a request contact CBS

- **Phone:** 131 882—Option 6
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CBS staff will explain the process and help you with your application. You can also approach venues and ask them to bar the person.

For more information: www.cbs.sa.gov.au

